

# A Process Map for Organisations-Delivering IT-Cored Goods and Services – Reference for upcoming ISO 9001:2015

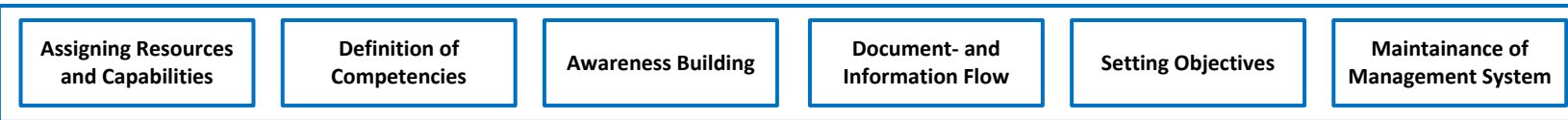
## Organisational Context and Scope



## Leadership

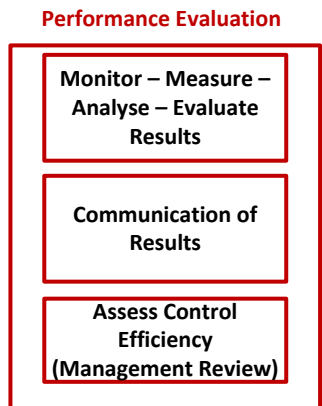
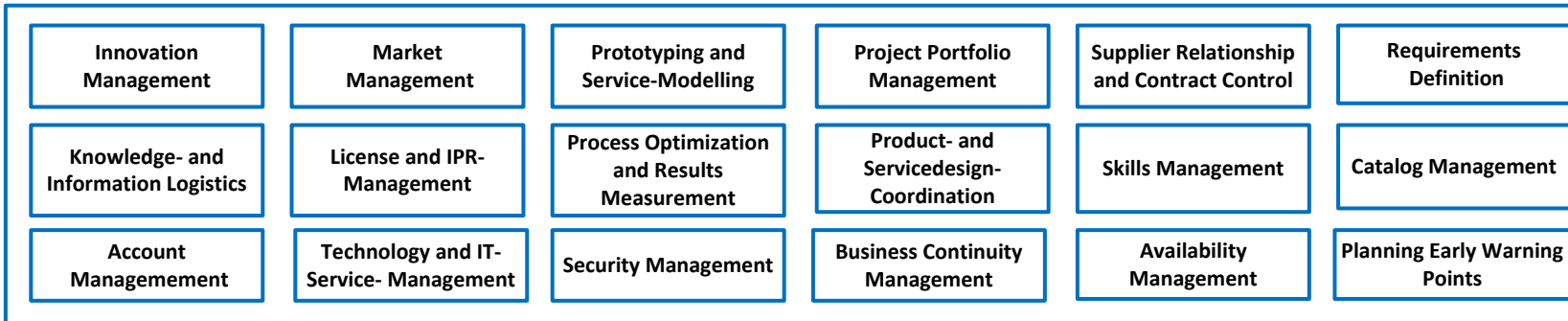


## Supporting Processes for operating an integrated Management System

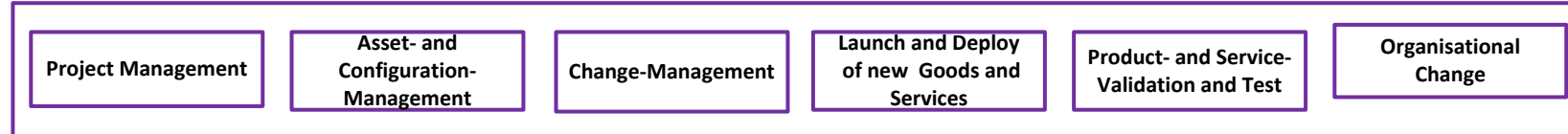


## Operation of Delivery

### Plan



### Change- and Improvement on Goods and Services



### Build – Deliver - Run

